

# JULIANNA DONAHER

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## TEACHING & LEARNING SPECIALIST

Learning design professional dedicated to evidence-based teaching practices and innovative instructional strategies. Experienced in developing inclusive learning environments and leveraging technology to support diverse learners.

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## EDUCATION

### Northeastern University

Master of Professional Studies, Learning Experience Design and Technology (2021–2022)

### DePaul University

DePaul University – Bachelor of Fine Arts, Theatre Arts, Directing (2012–2016)

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## PROFESSIONAL EXPERIENCE

### Suffolk University - Boston, MA

November 2024 - Present

#### Teaching & Learning Specialist

- Develops workshops and resources on equity-focused teaching practices and evidence-based course design.
- Provides individualized consultations to faculty, addressing teaching challenges and optimizing student engagement.
- Creates instructional content for CTSE platforms to support faculty adoption of innovative strategies.

### Instructional Designer

May 2023 - November 2024

- Collaborated with faculty to design courses grounded in pedagogical best practices.
- Conducted comprehensive course reviews to align with principles of the science of learning.
- Facilitated the transition from Blackboard to Canvas LMS, providing training on inclusive teaching strategies.

### Outlier.org - Remote

May 2021 – May 2023

#### Student Success Specialist

- Developed pacing guides, discussion prompts, and other instructional materials to foster active learning.
- Partnered with developers to enhance LMS functionality, ensuring optimal learning experiences.
- Supported course engagement through targeted outreach and student-centered communication.

**FLS International** - Boston, MA

June 2019 – March 2020

**Student Services Coordinator**

- Designed orientation programs integrating academic resources and community engagement for English language learners.
- Provided individualized support to students on academic and cultural adaptation.

**OpenClassrooms** - Remote

November 2018 – May 2019

**Student Success Manager**

- Guided international students on academic strategies, career pathways, and effective study habits.
- Designed and facilitated onboarding webinars for scholarship recipients in technology-focused programs.
- Analyzed student progress data to improve engagement and retention strategies, ensuring pedagogical alignment.

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## **ACADEMIC ACTIVITIES**

- **Creativity & Innovation Committee**, Suffolk University
  - Support course development and evaluation for the first-year 'Creativity and Innovation' course requirement
- **Community of Practice: 'Building Cultural Bridges'**, Suffolk University
  - Research the qualitative experience of international students, create an instructor resource based on findings to ultimately support international student learning
- **Working Group: Faculty AI Training**, Suffolk University
  - Collaborate with leadership across all colleges to design, implement, and evaluate a required training for faculty around Generative Artificial Intelligence.

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## **CERTIFICATIONS**

- **Advanced Certificate in Teaching English as a Foreign Language** - TEFL Fullcircle
- **Building Racial and Cultural Literacy Training** - Northeastern University
- **Articulate Storyline Essential Training** - LinkedIn
- **Digital Learning Integration** - Northeastern University
- **Interactive Learning in Articulate Rise** - Northeastern University

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## **VOLUNTEERING**

**English Teacher, The Welcome Project - Somerville, MA**

- Teach language skills and practical communication for real-world proficiency.
- Integrate current events and life skills to enhance critical thinking.
- Adapt methods to support diverse student needs in inclusive environments.

**Hearty Meals for All - Somerville, MA**

- Serves fresh, farm-grown meals to members of the Davis Square community